



QUICKBORN CONSULTING Ltd.

Value offering for Oracle Retail support

Looking for a lower cost option for your **Oracle Retail applications support** with a highly experienced partner?

**High quality,
Flexibility,
Reliability**

Quickborn can help. Our low overhead business model enables us to provide our customers with a unique cost / service quality ratio for Oracle Retail application management and support services. Our strengths: **high quality, flexibility and reliability.**

We work in a **sustainable partnership** model with our support clients, ensuring their **high satisfaction level**: the average engagement period is 6+ years (our Oracle Retail Application management/support services got a rating of 4.8 / 5 in Quickborn's Annual Customer Satisfaction Survey 2014/2015).

Support services we provide

**Unique
Cost / Service
quality Ratio**

- ✓ Support levels 1,2 and 3, 24x7
- ✓ Application management
- ✓ Application support
- ✓ Batch monitoring
- ✓ EAI monitoring
- ✓ DB/OAS monitoring
- ✓ Hosting services

Our application management and support services cover 24/7 monitoring, incident detection and recovery services, system fixes and enhancements including performance enhancements. We also provide Hosting services of high availability and failover capability for Oracle Retail applications.

Why choose Quickborn as partner?

Choosing Quickborn as your Oracle Retail support partner is choosing a flexible and committed partner who shares its knowledge to reinforce the trust with its client:

- ✓ Strong expertise in Oracle Retail solutions (Merchandising, Planning, Stores, Commerce)
- ✓ Technology expertise (RPAS, RIB, OBIEE, ORDBMS, JAVA)
- ✓ Fast, flexible and reliable high quality services and deliverables
- ✓ Near shore flexible offsite team, rapidly deployable onsite
- ✓ Proactive partner in finding and suggesting system improvements
- ✓ Attractive pricing

**12+ years
Oracle Retail
experience**

