## MOM SOLUTION UPGRADE @KIRKLAND'S

KIRKLAND'S, A **LEADING SPECIALTY RETAILER** OF HOME DECOR IN THE **USA** WITH OVER 320 STORES IN **35 STATES,** HAS SUCCESSFULLY **UPGRADED ALL MOM SOLUTIONS** WORKING WITH QUICKBORN CONSULTING

WE KNOW **RETAIL**

**QUICKBORN**
consulting

Interested to learn more? Contact us at **sales@qbcs.com**

# KIRKLAND'S®
### YOUR HOME DÉCOR STORE

**Quickborn and Kirkland's upgraded all MOM modules (RMS, RPM, Alloc, ReSA) and database servers and completed all activites in 6 months. Quickborn successfully accomplished delivering the upgraded solutions and trainings on time, on budget and on scope.**

Kirkland's has been running Oracle Retail Merchandising solution suite for day to day operations in the business. Over time, an upgrade has been scheduled to stay current on most recent release of the solutions and to take advantage of new features, performance enhancements and supported version compliance. The entire project was scheduled to be delivered end to end within a period of 6 months.



Quickborn has exhaustively tested all upgrade steps required to perform the version upgrade of 2 major versions in one upgrade. Our scope also included user training for new features and functionalities available in the upgraded solution.

Following multiple dry runs and performance improvements, the production go-live upgrade run has been executed successfully in a single 24 hour period over a weekend without any incidents.

Quickborn currently provides 24×7 system monitoring, incident detection, recovery support, solution corrections and enhancement services for Kirkland's entire set of Oracle Retail Applications in production along with further functional and technical future-proofing and continuous improvement services.

*'We chose Quickborn Consulting because they have extensive experience and proven expertise in implementing and integrating Oracle Retail applications. Quickborn's approach to partnering is an important factor, they provide us whith what we need and when we need it.'* - **Robert Kagenski, Director of Business Applications** of Kirkland's

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WE KNOW RETAIL

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RETAIL